

VELVET

This access statement does not contain personal opinions as to our suitability for those with access needs but aims to accurately describe the facilities and services that we offer all our residents/visitors.

Access statement for: Velvet Hotel & Bar, including Village Brasserie by Velvet.

Introduction

Velvet Hotel & Bar is a five-storey building including the basement level where Village Brasserie by Velvet is located, with main entrances to each area from both the front of the building on Canal Street and the rear at Richmond Street.

All three establishments have access from Canal Street which involves visitors using stairs of various distances, this is unavoidable due to the environmental factors in this area of the building. Level access for all has been implemented from the rear Richmond Street entrance where visitors are able to park directly outside and then access all three establishments using the lift and therefore do not have any steps, major slopes or other obstacles to contend with.

We look forward to welcoming you. If you have any queries or require any assistance, please phone +44 (0) 161 236 9003 or e-mail: info@velvetmanchester.com.

Pre-Arrival

- For full details of how to locate Velvet Hotel & Bar and Village Brasserie by Velvet, please see our [location page](#) on our website. Alternatively, you can plan your journey by car or public transportation using www.google.co.uk; simply enter your postcode and ours which is M1 3HE to get directions.
- The nearest main line railway station is Piccadilly, which is 0.2 miles away (5 minute walk). The nearest regional line is Victoria Station, which is 0.09 miles away (10-15 minute walk). Taxis are available at both stations. If you require an accessible taxi this can be booked in advance with a local firm Mantax their number is +44 161 230 3333.
- Visitors arriving by public transport can find full details including timetables, services and transport accessible features at www.tfgm.com.
- The main road outside the ApartHotel has a wide concrete path.
- This access statement is available in larger print on request.

Car Parking and Arrival

- There are no car parking facilities available at Velvet Hotel & Bar or Village Brasserie by Velvet due to our central location on Canal Street in The Village. Guests arriving by car can make use of one of the many multi-storey or open-air car parks located within the city centre. We do recommend the NCP on Chorlton St which is located at the rear of the property a short walk away, for directions please use the post code: M1 3FY and for more information please visit www.ncp.co.uk.
- Being located on Canal Street means there is no drop off/collection point at the front of the building. Guests which are being dropped off or collected are advised to do so at the rear of the building on Richmond Street. From there it is level ground to the main entrance with a sloped curb.
- The main entrances on Canal Street are on level ground with stairs of various lengths which can be avoided by using the rear entrance on Richmond Street.
- There is no porter service available at the property; guest requiring assistance with luggage can discuss their requirements with reception prior to their arrival on +44 (0) 161 236 9003.

Main Entrance

- Velvet Hotel reception is located on the first floor and is accessed by either a flight of stairs from the front entrance on canal street or the elevator located at the rear entrance on Richmond Street, from there reception is carpeted and has level access throughout the first floor.
- Velvet Bar is located on the ground floor and is accessed by either a small flight of stairs from the front entrance on Canal Street or via the rear entrance on Richmond Street which has level access into the building and bar area. Velvet Bar has a mixture of flooring materials (hard wood, tile, karndeian and carpet all are slip resistant and designed for high traffic commercial use) all are high contrast for guests with visual impairments.
- Village Brasserie by Velvet is in the basement and is accessed by either a flight of stairs from the front entrance on Canal Street or the elevator located at the rear entrance on Richmond Street, the restaurant has a mixture of flooring materials (hard wood, tile, karndeian and carpet all are slip resistant and designed for high traffic commercial use) all are high contrast for guests with visual impairments.
- All areas are evenly and well-lit with overhead lighting and wall lights.
- A hearing loop system is installed at reception.
- A magnifying glass, pen and pad of paper are available on request.
- There is also seating in the reception area, which can be used as an alternative space for check-in.

Bedrooms

- There are no ground floor rooms at Velvet Hotel & Bar. All bedrooms are accessible via the elevator which services all three areas of the property: Hotel, Bar & Restaurant.
- All entry doors are 90cm wide, light and easy to open.
- Furniture can easily be removed or rearranged in the bedrooms if requested prior to arrival.
- Every bedroom has a king size bed, a small number of rooms can be split into twin beds, this is something which we need at least 24h notice to arrange. None of the rooms which can be made into twins have accessible/adapted bathrooms they have a standard shower over bath combination.
- Rollaway/Extra beds are not available at this property.
- The height of the beds from the floor to the top of the mattress is 65cm. We are unable to raise or lower the height of the beds.
- There is no gap between the base of the bed and the floor.
- Bedrooms are bright and evenly lit. Overhead lighting is used, controlled by an on/off switch at the door to the bedroom. There are also bedside lamps in each bedroom.
- These and all other bedrooms in the hotel, offer the following: Lighting as above, good colour contrast between the floor, walls and doors, short pile carpet in some bedrooms and hardwood floor in the rest and tiles in the bathroom, all bedding is hypo-allergenic, large 50-inch widescreen digital smart televisions are in the bedrooms with remote control and subtitle facilities.

Bathrooms

- Door 82cm wide, easy to open.
- Bathtub side panel 57cm high
- Toilet height 46cm
- Wash basin height 17cm
- The ground floor accessible W/C has a toilet height of 44cm
- The ground floor accessible W/C has a wash basin height of 71 cm
- Grab rails, horizontal and vertical are fitted around the ground floor accessible W/C
- Lever taps are fitted on the washbasin in the ground floor accessible W/C
- Good colour contrast between the doors, floor, walls and hand dryer
- The flooring consists of matt finish tiles, to reduce slip hazards and bath floor towels are supplied.
- All other bathrooms/WC have overhead lighting, lever taps, floor fittings and good colour contrast as above.

Public areas – Hall, stairs, landings, corridors

- All public areas, halls, stairs, landings and lifts, are well lit using ceiling lighting (fluorescent lighting is used in the lift). All corridor/hallway lighting on each floor is controlled by motion detectors which activate as soon as you enter the corridor/hallway.
- Corridors are 122cm wide and the floor coverings are either, non-slip tiles, non-slip vinyl covering, and hard wood or short pile carpet.
- There is one lift with audio announcements and tactile buttons. There is a mirror on two sides of the lift, the other sides are stainless steel and the floor is a short pile carpet.
- Each floor is marked by a large number opposite the lift

Public toilets

- Public toilets can be found on:
 - The ground floor with level access from the rear entrance on Richmond Street.
 - On the first floor behind the stairs next to reception.
 - In the Bar and Restaurant
- All facilities are unisex, an accessible toilet servicing the property can be found on the ground floor by the rear entrance on Richmond Street.
- Entrance door is 91cm wide and level entry into the toilet
- There is a 90cm transfer space to the right of the toilet when facing the toilet.
- The toilet height is 44cm
- There are horizontal & vertical rails either side of the toilet and the left side of the wash basin.
- An emergency alarm pull cord
- The toilets are well lit with halogen overhead lighting.
- The flooring is non-slip tiles.
- There are lever taps on the sinks
- There is good colour contrast, toilets & wash basins are white.
- All other public W/C's have the same lighting, flooring, lever taps as above.

Grounds

- As we are in the city centre there are no private hotel grounds for guests to explore.
- Areas around the hotel and city centre in general are flat, well lit, sign posted and with lowered curbs at either end of the streets.
- Wheelchair/Scooters are available free of charge (a donation is appreciated but not required) from the [Shopmobility](http://www.shopmobility.org) charity which is located inside the Arndale shopping mall a short walk from the hotel. Two forms of I.D. are required to loan a wheelchair/scooter and are intended for use all over the city centre. Further information can be found at their website www.shopmobilityuk.org or by contacting them direct on +44 (0) 161 839 4060.

Additional Information

- All of our staff receives regular training that includes disability awareness training.
- We have a set of fire procedures which can be found on the back of your bedroom door. Should a fire start and the alarms sound guests should make their way to the evacuation point as instructed.
- A water bowl is available from the reception team for assistance animals
- Clear signage is used throughout the hotel using either: Comic Sans MS, Avant Garde or Arial fonts on either: black background with white lettering, clear background with yellow lettering or white background with black lettering.
- We have an area where mobility scooters can be charged, please ask at reception.
- The nearest General Hospital with an A&E unit is 1.9 miles away (Manchester Royal Infirmary). The nearest NHS Walk-in centre is 0.3 Miles away (City Health Centre @ Boots).
- Complimentary Wi-Fi is available throughout the ApartHotel.
- Details of nearby attractions can be found here: www.visitmanchester.com; for information on attractions please call +44 (0) 871 228223. Individual access statements for attractions should be sort from the attractions directly.

Contact Information

Address: Velvet Hotel & Bar
Village Brasserie by Velvet
2 Canal Street
Manchester, M1 3HE

Telephone: +44 (0) 161 236 9003

E-mail: info@velvetmanchester.com
info@chophousemanchester.com

Website: www.velvetmanchester.com

Hours of operation: Open all year round except Christmas

Local Equipment Hire: [Shopmobility](#) +44 (0) 161 839 4060

Local Accessible Taxi: Mantax - +44 (0) 161 2303333

Local Public Transport: Bus – GMPTE – +44 (0) 161 2441000
Train – National Rail – +44(0) 8457 484950
Tram – Metrolink – +44 (0) 161 2052000